

# Privacy Policy for Meson Sandwiches App

## Effective Date

March 27, 2025

## 1. Information We Collect

We may collect the following categories of personal information:

### a. Personal Information You Provide:

- Account Details: Name, email address, phone number, password
- Order Info: Delivery address, order history, preferences
- Payment Info: Payment method details (processed securely via third-party providers)

### b. Automatically Collected Information:

- Device type, OS version, IP address
- App usage data and interaction logs
- Approximate or precise location (if enabled)

### c. Information from Third Parties:

- Analytics services (e.g., Google Analytics)
- Payment processors (e.g., Stripe, Square)
- Push notification or loyalty providers

## 2. How We Use Your Information

- Create and manage your user account
- Process and deliver your orders

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- Facilitate payments and refunds
- Provide customer support
- Personalize your experience
- Send order updates and marketing communications (if opted in)
- Monitor app performance and detect fraud

## 3. Sharing Your Information

We may share your information with:

- Service providers, such as:
  - Payment processors (e.g., Stripe, Square)
  - Order fulfillment and delivery services
  - Analytics tools (e.g., Google Firebase)
  - Marketing or notification platforms (e.g., OneSignal)
- Legal authorities when required by law or to protect our legal rights

We do not sell your personal information.

## 4. Data Retention

We retain your information only as long as needed to provide our services or meet legal obligations. You may request deletion of your data by contacting us.

## 5. Security

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We implement industry-standard measures to protect your data, including encryption, secure authentication, and limited access to personal data. No system is 100% secure, so we cannot guarantee absolute security.

## 6. Your Rights and Choices

### a. Managing Your Info:

- You may update or delete your account info in the app settings

### b. Location Permissions:

- You can disable location access via your device settings

### c. Marketing Opt-Out:

- You can opt out of marketing messages via email preferences or by contacting us

### d. California Residents (CCPA):

If you are a California resident, you may request:

- Access to the personal information we hold about you
- Deletion of your personal information
- Information on how we collect, use, and share your data

To exercise these rights, email us at [elmesonero@elmesonsandwiches.com](mailto:elmesonero@elmesonsandwiches.com).

## 7. Children's Privacy

Our App is not intended for children under 13. We do not knowingly collect data from children.

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## 8. Third-Party Links & Services

Our App may contain links to or use services from third parties not under our control. We are not responsible for the privacy practices of these third parties. We encourage you to review their privacy policies.

## 9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted in the App and the 'Effective Date' will be updated. Your continued use constitutes acceptance of the updated policy.

## 10. Contact Us

If you have questions about this Privacy Policy or your data, please contact us:

Meson Sandwiches

Calle Manuel Pirallo #263, Esquina Calle Aduana, Mayagüez, PR 00680

[elmesonero@elmesonsandwiches.com](mailto:elmesonero@elmesonsandwiches.com)

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